

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 91473

Offering Number (optional):

Course Name: Customer Service and Professionalism

Total Credit Hours: 1.0 , as follows

Ethics 1.0

Course certified as: Classroom

**THIS HEREBY CERTIFIES THAT** KATHLEEN ANN BAKER, 460693  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 05-08-2013

The above Continuing Education credits have been submitted for official banking by:

Provider Number:

SERVICEMASTER ADVANCED RESTORATION/FRYCO

1630 WEST EULESS BLVD  
EULESS, TX 76040-6825

LICENSEE must retain for at least four years.

Prepared on:

05-13-2013

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Offering Number (optional):

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Total Credit Hours: 1.0 , as follows

Ethics 1.0

Course certified as: Classroom

**THIS HEREBY CERTIFIES THAT** WILLIAM CLINTON STARK, 207369  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

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Ethics 1.0

Course certified as: Classroom

**THIS HEREBY CERTIFIES THAT** SHANNAN D'AUNDRA BROWN, 1250478  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

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Ethics 1.0

Course certified as: Classroom

**THIS HEREBY CERTIFIES THAT** WILLIAM CARROLL ADAM, 292040  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

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Ethics 1.0

Course certified as: Classroom

**THIS HEREBY CERTIFIES THAT** LINDSEY MARIE RAMES, 1660759  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

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Ethics 1.0

Course certified as: Classroom

**THIS HEREBY CERTIFIES THAT** PAUL JAMES FLINT, 1506824  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

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Ethics 1.0

Course certified as: Classroom

**THIS HEREBY CERTIFIES THAT** TONI B GREEN, 522108  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

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Ethics 1.0

Course certified as: Classroom

**THIS HEREBY CERTIFIES THAT** ROY RICHARD KNEESE, 586800  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

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Course certified as: Classroom

**THIS HEREBY CERTIFIES THAT** CYNTHIA ANN HUDDLESTON, 1173552  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

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